

02

Annual Report 2011

ABENGOA

Corporate Social Responsibility 2011

Innovative technology solutions
for sustainability

- 01. Summary of the report from the chairman | **3**
- 02. Profile of Abengoa | **6**
- 03. Sustainability, our commitment | **16**
- 04. Environment | **28**
- 05. Greenhouse Gas Emissions Inventory | **45**
- 06. People | **59**
 - 6.1. Our team | **63**
 - 6.2. Customers | **75**
 - 6.3. Suppliers | **84**
 - 6.4. Shareholders | **93**
 - 6.5. The Community | **101**
- 07. Innovation, our tool | **116**
- 08. Corporate governance, transparency and rigor in management | **125**
- 09. Independent Panel of Experts on Sustainable Development (IPESD) | **137**
- 10. Awards and acknowledgments | **151**
- 11. Report preparation process | **154**
- 12. External verification | **166**
 - 12.1. Independent assurance report | **167**
 - 12.2. GRI review report | **172**
- 13. GRI index | **174**
- 14. Glossary | **184**
- 15. Appendices | **189**