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Annual Report 2009 ABENGOA



Chief Aspects of Corporate Social Responsibility at Abengoa

# **CSR Aspects at Abengoa**

This 2009 Abengoa Report on Corporate Social Responsibility reflects Abengoa's performance throughout the year in economic, social and environmental terms and seeks to address the expectations of its audience.

Abengoa conducts all of its activities while bearing in mind the company's model of sustainable development. This model seeks to integrate stakeholder expectations into company strategy, striking a balance so as to maximize benefits for each and every stakeholder, and always following the governing principles of integrity and transparency.

Stakeholder expectations were taken into account through formal analysis of issues that are relevant for them. Following analysis of the results obtained throughout stakeholder exchange, the following chapters were established: "Abengoa and its Shareholders", "Abengoa and its Customers", "Abengoa and its Suppliers", "Abengoa and its People", "Abengoa and the Community" and "Environment and Climate Change". In addition, the principles of integrity and transparency are reflected in the chapter entitled "Transparency and Rigor in Management".

To help readers understand the text and seek out relevant information, and to ensure consistent presentation, a common structure was devised for all chapters and sections. The following is a description of the structure common to all chapters.

#### Environment and Climate Change Activity Report 20

#### **Environmental Policy and Management**

#### **Environmental Policy**

Abengoa is a company deeply committed to sustainable development and to conservation and care of the environment. This unrelenting commitment has led the company to redirect the strategy behind its present businesses from the perspective of sustainability focusing future business endeavors according to these new environmental considerations. Abengoa has pledged to conduct business by aligning its activities with

Abengoa applies innovative solutions for sustainable development in the energy, transportation, engineering and environmental sectors. The company is heavily involved in building and operating solar thermal power plants, producing first and second-generation bioethanol in different places around the workt, building and operating desaination plants for generating potable water on four continents, and recycling industrial waste in many different countries. the struggle against climate change.

In addition, Abengoa has a sustainability assessment and management system comprising a range of tools and integrated into the company to ensure thorough and reliable measurement of the global impact of its activity on the environment and to establish objectives for change and improvement.



#### Introduction

States the company's position and the way of approaching the issue at hand.

# Abengoa and the Community 1 Activity Report 200 ABENGOA

#### **Our Social Policy**

Abengoga Abengoga base embraced a commitment to growing alongside the communities in which it operates, fostering the creation of ties that reinforce the company's long-term reinforce the company's long-term alongside the communities in which it operates success of its social action lies in its dialogue with company stakeholders: taking their expectations in account when drawing up strategy and executing activity through a process of fluid communication among equals in order to establish a close relationship us based on trust and collaboration between the company and society, thereby enabling us to progress together towards a sustainable future for al.

Abengoa upholds a genuine commitment to society in the communities in which the company operates, a commitment that materializes in clear and transparent communication between the company and society, striving for shared growth and promoting actions that lead to progress.

With the fundamental aim of helping to meet general needs through a multidisciplinary approach, the Focus-Abengoa Foundation, established in 1982, is the instrument through which the company interacts with society beyond its business activity.

Abengoa pursues mutual progress for the company and the community by developing and promoting initiatives that contribute towards balanced growth and to reinforcing th ties that bring the company and society together. Under this premise, the Focus-Abenge Foundation channels its general efforts towards serving the community into fixe major areas: aid and assistance, culture, education, research, and employee social action.

Main Projects (M€)	2008	2009
Aid and Assistance	1.45	1.67
Culture	4.74	3.67
Education and Research	2.12	0.82
Employee Social Action	2.16	2.37
Total	10.47	8.53

Social action initiatives performed by Abengoa and its business groups over 2010

😳 Aid and Assistance

### **Main indicators**

Lists the indicators selected by the company for reporting on performance.

#### Additional

information Provides the reader with further informational support. This may refer to the company's website or previously published reports.



3 19,9

1,8 16,5

12,9

27,8 17,4

Hydrogen 20 10

Bioenergy 0 -Solar

2 23,2

#### Chapter

Detailed information on the issue through sections that order the information and facilitate understanding.

	1 Annual Report 2009 ABENGOA	Abengoa and Its S	hareholders		
		Share Performance			
		According to the information provided to Abengoa by the Sociedad de Gestión de los Sistemas de Registro, Compensación y Liquidación de Valores, S.A. (Securitas Registro Clearing and Settlement Wanagement Company) on occasion of the last Estraradrian Shareholders' Meeting held on October 19, 2009, Abengoa, S.A. shareholders amou to 10,982.			
		As of December 31, 2009, the company reported its free-float capital at 43.96%, deducting the equity held by the shareholders Inversión Corporativa I.C.S.A. and it subsidiary Finarpisa (56.04%).			
		Share Holding Structure		% s/ Capital Social 2009	
		Inversión Corporativa S.A.	50.0	50.0	
		Finarpisa, S.A. (*)	6.0	6.0	
		Free float	44.0	44.0	
<b>Information</b> <b>support</b> Throughout each chapter there may		Abengoa's sharec closed fical year 2009 trading at 22.6€, up 91.5% am figures II December 31, 2008 (11.80€). Share Performance since Going Public in 1996 For purposes of historical reference, since Abengoa began trading shares on the s market on November 29, 1996, the company's stock has appreciated by 961.7%, equivalent to 10.6 simes the initial share price. During this same period, the IBEX- index has appreciated by 155.8%.			
also be references	Evoluci	<mark>ón ទេកេនិដាតា៨លធានអា</mark> ជិងនិtock Market Val	ue (compared to the Ibex-35) Since IPO or	h 11/29/1996	
to websites or to		100%			
other documents		80%	man	m	
		60% 40%	m m V	30%	
to expand the		20%	w	m	
information		0% American have	mar and a second		
		-20%			
published in the	Abengoa	-40% ene feb mar abr may	jun jul ago sep oct	nov dic	
report.	Ibex 35				
·					



#### **Case Studies**

Description of activities conducted over the course of the present year which the company understands to be particularly significant or innovative, or which constitute a noteworthy example of the company's management focus.



#### 2009 Milestones

Shows the most relevant events of the present year and outlines initiatives the company plans to undertake.



#### Other Aspects

CITCET ASPECTS Active landscaping and the creation of microclimates. Leed Platinium Pre-certification, an evaluation by the Green Building Council, a non-profit organization, that promotes the sustainability of buildings.

#### 2009 Milestones

Development of the second GHG emissions inventory. The GHG inventory was declared to be of national interest by the presidency of the Republic of Uruguy. Completion of the construction of the Palmas Altas Campus, the new Abengoa headquarters in Seville, representing a model of sustainable building. Advancements in the sustainability indicator system (nine environmental factors which Abengoa can act upon) with the aim of conducting in-depth analysis of the environmental impact generated by company activity. Beginning of emission reduction planning development, based on the 2008 inventory. for subsequent implementation. Abengoa received the Corporate Social Responsibility prize from the Dossier Empresarial economic journal. The FTSE Group maintained Abengoa as a member of the FTSEAGood IBEX, the index of socially responsible investments, in its 2009 review. lopment of the second GHG emissions inventory.

# Issues Tagged as Critical by Abengoa's Stakeholders

# **Atmospheric Missions**

Climate change is the greatest challenge facing the world today. Its consequences will affect productive systems, resource availability and, in short, the social equilibrium of the planet. It is therefore necessary to take steps to reduce greenhouse gas (GHG) emissions and thereby manage to maintain their concentration in the atmosphere in such a way that, while still producing the unavoidable alterations of the Earth's climate, these stay at levels that are compatible with present conditions for life.

In keeping with the above, in 2008 Abengoa implemented a complete system of GHG emission measurement through an internal norm that is comparable to international standards and audited by an independent and external firm.

# **Impact on Sustainability**

Combating climate change is one of the main axes to Abengoa's commitment to sustainable development; however, there are other aspects that are not directly associated with Greenhouse Gas (GHG) emissions but which nevertheless are part of the concept of sustainability.

For this reason, Abengoa designed a system of Environmental Sustainability Indicators (ESI), which will be launched during the first quarter of 2010 in order to contribute to enhanced business management, enabling the company to measure and compare the sustainability of its activities and to establish future improvement targets.

## Personal-Professional life Balance (social model, day care center)

A personal and professional life balance seeks equilibrium among the different aspects of work and personal life by resolving conflicts that may arise and which can affect the company, its employees, families and society.

Abengoa has implemented a wide range of initiatives aimed at making the working environment more personal and pleasant, increasing quality of life at work and facilitating a work and family life balance.

Noteworthy among these measures is the implementation of the Day Care Plan, which, through the use of a day care voucher system, enables parents of children under the age of three to deduct the amount of the vouchers used for this purpose from their gross salary, with this amount being exempt from personal income tax.

# Equal Opportunities (gender, salary, race)

Equal opportunities and treatment is essential in creating a fair, competitive and pleasant working environment.

Abengoa neither accepts nor abides by any actions that entail discrimination of candidates or employees in any hiring process due to race, color, sex, religion, political or other views, nationality or social background, or economic or birth status, and upholds a policy of equal pay for equal work.

Abengoa has its own Gender Equality Framework Plan that applies to all Company personnel and which seeks to ensure equality in the treatment and opportunities between men and women, and to prevent any situation that may imply or constitute labor discrimination, whether direct or indirect, for reasons of gender.

# **Biofuels**

Greenhouse Gas (GHG) emissions are produced by the consumption of fossil fuels, and there cannot be a significant reduction in GHG emissions without a change to the energy model that gives rise to these emissions. Maintaining the present model, which is based on more than 80% of the energy consumed in the world being of fossil origin, is simply incompatible with halting climate change.

Renewable energies must play a key role in this new model. Solar energy, wind power and biofuels constitute a viable alternative that is already commercially available today.

Abengoa, through the Bioenergy business unit, produces and develops transportation biofuels that utilize grain or cellulosic biomass as their raw material.